WELCOME TO KENWOOD PEDIATRICS

2121 Main Street, Suite 119 Buffalo, NY 14214 Phone: 716-838-6655 Fax: 716-838-6652 kenwoodpediatricsbuffalo.com

Dr. Dimitroff and staff would like to welcome you to the practice. We thank you for giving us the opportunity to participate in your child's/children's health care. We are pleased to announce that we are working towards a **Patient Centered Medical Home**. What this means is that Dr. Dimitroff and the staff will ensure all your child's/children's needs are addressed, including behavioral health, in a manner that best suits the patient's needs. We will make healthcare decisions together with you and help you with options based on what is best for your child/children. We use evidence based guidelines for pediatric care based on the American Academy of Pediatrics in a friendly and compassionate manner.

Office Hours:

Monday- currently open every other Monday. Alternating 10am-4pm and 11:30-5:30 pm. Tuesday through Thursday: 10 am-4pm.

Fridays: closed

Hours are subject to change.

Please call the office at (716-838-6655) during office hours to make any appointments for well and sick visits or if you have any questions. If you have questions for the doctor, the staff will take the information down and the doctor will return your call when time permits. Please call during office hours to make an appointment or for medication refills.

During Off Hours:

When your child is sick and the office is closed, please call the office number (716-838-6655) and follow the directions to leave a message. The doctor will call you back. Please remove caller id.

If you feel your child is having a life-threatening emergency, please call 911 or go to the nearest emergency room.

Patient Portal:

We encourage you to use our Patient Portal to access certain information such as immunization records. You will receive an authorization code that will allow you access to the portal.

Our goal is to focus on the care and service you and your family need and deserve. We provide equal access to all of our patients regardless of source of payment. If your child/children are uninsured, we can provide information from insurance companies to obtain coverage.

We look forward to seeing you and working with you to ensure your child's/children's good health!

Sincerely,

Grace Dimitroff, MD